

# Fraser Island 4 Days 3 Nights Beauty Spots Tour & Whale Watch Cruise Package Ex Hervey Bay with Twin Share Wallum Resort Hotel Room

• 4 days •

## • KEY FACTS •



1. Twin share Wallum-lagoon View Resort Hotel Room accommodation for 3 nights (1 Queen Bed + 1 King Single Bed)

• Twin share may only be sold when two (2) adults are travelling on one booking.

2. Daily breakfast

3. Full day Ranger-guided Beauty Spots 4WD bus tour of Fraser Island including morning or afternoon tea, lunch and National Park fees

4. Half day morning whale watch cruise ex Kingfisher Bay Resort including morning or afternoon tea and National Park fees

5. Return passenger ferry transfer ex Hervey Bay (River Heads)

• Please note: we'll need 48hr to process your booking request.

Please do not make unchangeable travel plans before receiving your confirmation number. If your desired date and/or room type are not available, we will reach out in 48hr.



1. Transport from/to Harvey Bay Airport

2. Food & beverages not listed as Inclusions

3. Souvenirs

4. Travel Insurance

## Departure point

• Departs: daily, 01 August 2021 - 20 October 2021

Travel period is subject to whale activity.

• Departure Point: Kingfisher Bay Resort Mainland Reception (Address: Shop 7/54 River Heads Shopping Village, River Heads Road, River Heads QLD 4655)

• Ferry Departs River Heads: 09:00, 13:00, 15:30 (Day 1)

Please arrive at the Mainland Reception River Heads to check-in 40 minutes prior to the ferry departure time.

• Ferry Departs Kingfisher Bay Resort Jetty: 07:50, 10:30, 14:30, 17:00 (Day 4)

## How to get there

• By Car

【From Brisbane】- The journey is approximately 4 - 4 1/2 hours drive north of Brisbane City. Join the Bruce Highway north of Brisbane. Stay on the highway through Gympie then take the Maryborough exit off the Highway onto the Maryborough Hervey Bay Road.

【From Maryborough】- Follow the Maryborough-Hervey Bay Road North toward Hervey Bay (16.8 kms). At the large round-about, take the Booral Road exit and travel for approximately 12 kms. Then, turn right into River Heads Road and travel a further 9.6kms to arrive at Kingfisher Bay's Mainland Reception located at River Heads Shopping Village (on your right hand side). River Heads Road is locally named Ariadne Street.

【From Bundaberg】- The journey is approximately 1.5 hours drive south. Follow the Bruce Highway south. Turn off at Torbanlea and follow signs to Hervey Bay (21kms). Turn left onto the Maryborough-Hervey Bay Road. Travel 0.7kms and turn right on to Booral Road. Travel for approximately 12 kms, then turn right into River Heads Road and travel 9.6kms to arrive at Kingfisher Bay's Mainland Reception located at River Heads Shopping Village (on your right hand side). River Heads Road is locally named Ariadne Street.

• Onsite Parking

- Secure car park facilities are adjacent to the River Heads Mainland Reception and are open from 08:00-18:30. Upon check-in at Mainland Reception, guests will be issued with a secure pin number to gain access to the parking facilities. Bookings are highly recommended.

- Parking fees apply. 1st night rate is \$25 and \$20 per additional night.

## Reconfirmation requirements

Guests should reconfirm the meeting location and time for the tour upon arrival.

## Check-in requirements

Please ensure you arrive at the meeting point /departure point 40 minutes before your scheduled departure time to allow enough time to check in. Regrettably, failure to arrive before this time will most likely be classified as no-show and result in forfeiting the booking and it cannot be refunded or transferred.

If you are not familiar with the area or travelling on a weekend or local public holidays / school holidays, please make sure you've checked your timetable or driving route beforehand, and allow extra travelling time for unexpected delays to ensure you do not miss your check in

## What to bring/wear

- Overnight luggage. No toothbrush, toothpaste, or slippers provided
- Appropriate clothing for all weather conditions, eg. jacket for cooler months.
- Comfortable enclosed walking shoes
- Protective clothing, hat, sunscreen lotion, and sunglasses
- Water bottle, Snacks
- Swimmers and towels
- Umbrella / raincoat if rains
- Insect repellent
- Camera (waterproof if swimming)
- Money / credit card for optional purchases

## Other info

### 【Important Post-Covid Service Information】

#### • Changes to Resort Activities

- All resort offerings and ranger-guided activities will have social distancing restrictions and hygiene practices in place. This may limit availability.
- The Island Day Spa will offer limited services & availability due to the COVID Safe processes in regard to cleaning.
- 4WD island tours and whale watching tours are operating with the regular number of passengers, however temperature checking and hygiene measures are in place and must be adhered to.

#### • Changes to Resort Restaurants

- All restaurants open to dine in, but some outlets may have limited opening days or hours of operation. These changes will be aligned to the current situation at your time of travel, and there will be updates available on arrival.
- There will be restricted numbers allowed to dine in restaurants to ensure social distancing in adhered to, so bookings will be essential.
  - There will be some restrictions on shared dishes.
  - There will be an assisted buffet breakfast, facilitated by the Food and beverage team.
  - There will be takeaway options available in some of restaurants

Please refer to <https://www.kingfisherbay.com/covid-19.html> for more information during the post-Covid period.

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### 【Child Policy】

- Infants: 0-3 years (inclusive)
  - Free of charge without bed, cots can be supplied at additional cost (limited availability), or you can bring your own portable cot.
- Children: 4-14 years (inclusive)
  - Child rates apply when travelling with at least one (1) paying adult (single share rate) and use existing bedding.
- An interconnecting room will be required for any additional children, for example, 2 adults + 2 children.
- Additional charges for interconnecting rooms apply at full rate.
- Queensland law states that on tour, all passengers must be suitably restrained including infants. Regulations do not allow children to be nursed in a vehicle. Guests need to supply their own baby/booster seats. If unable to supply own seats, please advise at time of booking (limited seats available).

### 【General】

- Resort Check in is 14:00. Check out is 10:00.
- The full day Beauty Spots Tour will be booked for Day 2 of the stay and the half day whale watch cruise will be booked for Day 3 of the stay, unless otherwise specified. Arrangements may be altered prior to arrival subject to availability.
- Minimum 3 nights stay. Stay beyond the minimum nights will be accepted with additional cost.
- To best assist with room allocation, please advise if guests are elderly or suffer any walking difficulties.

- Each guest may check-in free of charge, two (2) items of luggage. Each item must not weigh more than 25 kgs.
- A Foreign Language App. Guests can download the free App from the Apple Store or Google Play. Search for "Fraser Explorer Tours"
- Visitors are banned from taking dogs, cats or any other domestic animals onto any part of Fraser Island, including the beaches.

## • OVERVIEW •

### **Fraser Island 4 Days 3 Nights Beauty Spots Tour & Whale Watch Cruise Package Ex Hervey Bay with Twin Share Wallum Resort Hotel Room**

If you travel in search of 5-star outdoor nature experiences and the ultimate Australian adventure, you'll find it on the world's largest sand island. The local Butchulla people named the island K'gari, which means paradise, and once you start exploring, you'll soon see why!

Once here, slip into island living and explore the hundreds of tracks which criss-cross the world's largest sand island. Nature's art-gallery turns on seasonal exhibitions: wild spring flowers, lazy summer days, the colours of autumn and wintry wilderness. And all this is just a 45-minute flight from Brisbane and a short hop from Hervey Bay on the stunning Fraser Coast.



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## Day 1 Fraser Island 4 Days 3 Nights Beauty Spots Tour & Whale Watch Cruise Package Ex Hervey Bay with Twin Share Wallum Resort Hotel Room - Day 1 Arrival (- / - / -)

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Make your way to the Kingfisher Bay Mainland Reception for check in and shuttle transfer to the next available ferry service to Fraser Island. Enjoy the free afternoon and finish the day with a drink (own expenses) at The Sunset Bar, The mango-coloured sunsets stretch forever across the waters of the bay - have your camera ready!

### Ferry Departs River Heads

- Ferry timetable: 09:00, 13:00, 15:30
- This ferry has seating for 220 passengers on two decks with a fully licensed bar and snack food available to purchase.
- The ferry journey takes approximately 50 minutes

### Please Note

- Please arrive at the Mainland Reception River Heads to check-in 40 minutes prior to the ferry departure time.
- Secure car park facilities are adjacent to our River Heads Mainland Reception and are open from 08:00-18:30. Upon check-in at Mainland Reception, guests will be issued with a secure pin number to gain access to the parking facilities. Bookings are highly recommended.
- Parking fees apply. 1st night rate is \$25 and \$20 per additional night.

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## Day 2 Full-day Ranger guided 4WD tour (Breakfast / Lunch / -)

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On this full day of adventure seeing all of the iconic Fraser Island sights, you'll meet like-minded travellers, visit the top natural attractions and cool off in watering holes – all from the air-conditioned comfort of our custom-designed, four-wheel-drive coaches.

### Highlights

- Gorgeous Lake McKenzie.
- Central Station and Wanggoolba Creek.
- Pile Valley's awe-inspiring Satinay and Brush Box forests.
- 75 Mile Beach's famous highway.
- The Maheno shipwreck and the coloured sands of The Pinnacles.
- The relaxing fresh waters of Eli Creek.
- The tour includes lunch and refreshments, so all you need to pack is your sunscreen, swimwear, and sense of adventure!
- Foreign Language Guides are now available on Beauty Spots Tour, via the Fraser Explorer Tours App.

### Please Note

- Tour Time: 07:50 - 16:30. Time is subject to change without notice. Cruise & Tour Itineraries, days and times are subject to change due to weather, track and tidal conditions. Guests should reconfirm their meeting location and time upon arrival.
- As this tour is off-road, we recommend that pregnant travellers or people with medical conditions to seek medical advice before booking this tour.

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## Day 3 Half-day Whale Watch Cruise (Breakfast / - / -)

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There's a reason Fraser Island is regarded as Australia's number one whale-watching destination! The humpbacks aren't just passing by each August through October - they're taking time out in the calm, sheltered waters off our western bay to socialise, have some fun, learn some essential life skills and nurture their young.

The humpbacks' natural curiosity takes over. They glide up to the boats and in return, put on an almighty show - slapping their tails, waving their pec fins and breaching into the air, for a truly larger-than-life spectacle. Everyone is encouraged to wave their arms and make a bit of noise, to capture the attention of these inquisitive creatures.

### Highlights

- Expert commentary from the family-operated crew that conduct the longest established whale watching company in Australia.
- Morning tea is provided.
- Advanced Eco Accreditation.
- Close encounters guaranteed.
- Whale information available in English, French, Italian, Spanish, German, Chinese, Japanese and Korean.

### Please Note

- Cruises depart at 07:30am daily, returning at 12:00 (noon). Cruise & Tour Itineraries, days and times are subject to change due to weather, track and tidal conditions. Guests should reconfirm their meeting location and time upon arrival.

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## Day 4 Departure (Breakfast / - / -)

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Take some time to relax and explore more at your own pace or depart on the early ferry to make your way to your next destination.

### Ferry Departs Kingfisher Bay Resort Jetty

- Ferry timetable: 07:50, 10:30, 14:30, 17:00

### • POLICY •

## Cancellation Policy

All sales are final and incur 100% cancellation penalties.



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E web@enjoyaus.com